### Examining Variation in Online Credit Hours and the Cost of Instruction

Preparing to Investigate the Impact of COVID-19



2021 Virtual Conference

Marcia Preston, PhD





## Introductions



The Cost Study

at the University of Delaware

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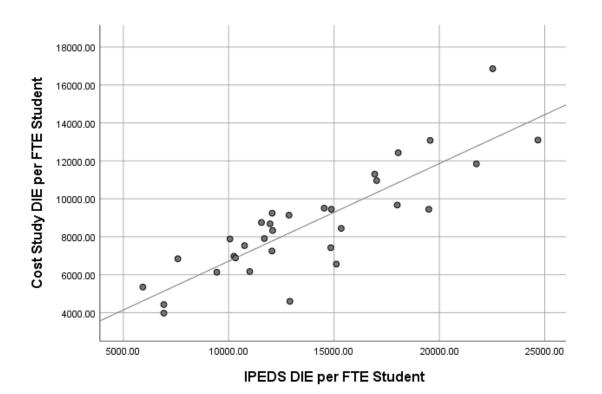
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#### THE COST STUDY

**PEDS** Integrated Postsecondary Education Data System

#### at the University of Delaware

(The National Study of Instructional Costs and Productivity)





HIGHER EDUCATION RESEARCH AND DEVELOPMENT SURVEY

How does The Cost Study relate to other studies in terms of cost per student and research expense metrics?





## **Presentation Overview**

- Theoretical Framework
- Scope of Online Learning
- Intro to The Cost Study and context from longitudinal research
- Descriptive Data of Online Instruction 9 representative disciplines
- Comparison with Cost Data
- Conclusions, limitations and next steps in model development



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The Cost Study at the University of Delaware

## **Theoretical Framework**

• History of distance learning



#### • By 2000s pervasive and available to large sections of the public

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Bartley, S.J. & Golek, J.H. (2004). Evaluating the cost effectiveness of online and face-to-face instruction. International Forum of Educational Technology and Society, 7(4), 167-175.



## **Benefits of Online Courses**

Global access

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- Students juggling work, family, and social schedules
- Competitive advantage
- Economic benefits
- Lack of conclusive evidence about effectiveness, so cost may be primary criterion to determining whether to go online (Bartley & Golek, 2004)





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## Can Online Learning Bend the Higher Education Cost Curve? (Deming et al. 2015)

Deming, D.J., Goldin, C., Katz, L.F., Yuchtman, N. (2015). Can online learning bend the higher education cost curve? American Economic Review: Papers and Proceedings, 105(5), 496-501.





## Price versus instructional cost



VS

College price **1** 36% between 2008 and 2018 (College Board, 2018) Students and parents now pay for >50% of costs (Desrochers & Hurlburt, 2016)

• Understanding costs *financial aid, free college, incentives to major in specific fields* 





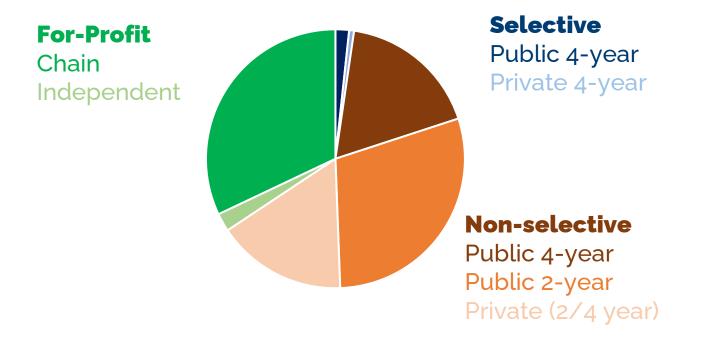
# Can Online Learning Bend the Higher Education Cost Price Curve? (Deming et al. 2015)

- In 2013, 11.1% of all US undergraduate degree seeking students in an all online program
- 32% of all-online students are at for-profit "chains"



# Can Online Learning Bend the Higher Education Cost Price Curve? (Deming et al. 2015)

• Distribution of all-online students across institution type





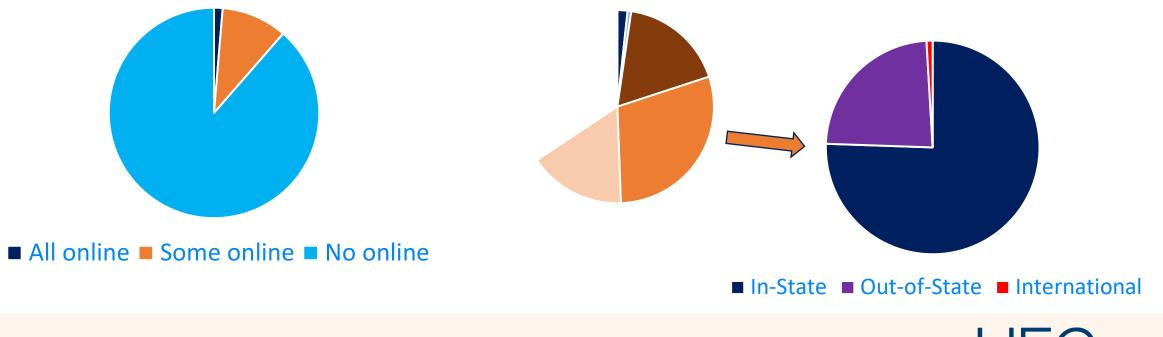
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## Can Online Learning Bend the Higher Education Cost Price Curve? (Deming et al. 2015)

• 1.3% students in selective institutions are fully online

• Residency of all online students at non-profit institutions

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# Can Online Learning Bend the Higher Education Cost Price Curve? (Deming et al. 2015)

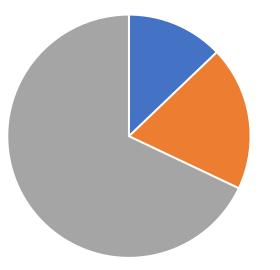
#### Conclusions

- Institutions with more online students charge lower prices
- Impact of online on the quality of education remains uncertain
- Future of online learning may exert competitive pressure to lower prices and/or increase efficiency



Updated 2018 data from IPEDS Number of students enrolled online

Baccalaureate, Masters, Doctoral Non-Profit Institutions

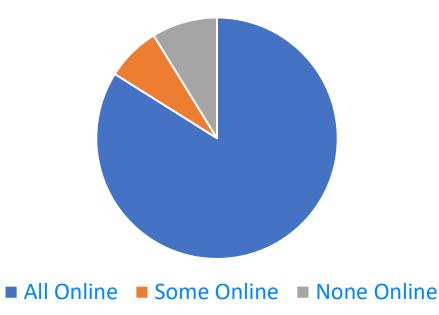


■ All Online ■ Some Online ■ None Online

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#### **For-profit Institutions**







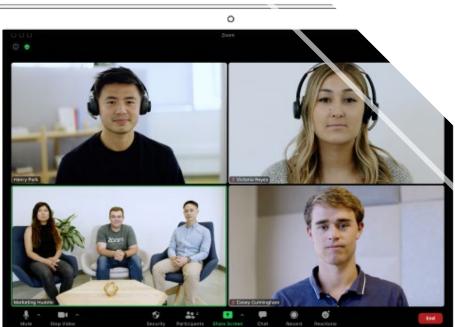
# Can Online Learning Bend the Higher Education Cost Price Curve? (Deming et al. 2015)

#### Conclusions

- Institutions with more online students charge lower prices
- Impact of online on the quality of education remains uncertain
- Future of online learning may exert competitive pressure to lower prices and/or increase efficiency
- Alternative Conclusions???



## Now... impact of COVID-19





## Instructional Cost Data Elements

#### THE COST STUDY

at the University of Delaware

(The National Study of Instructional Costs and Productivity)

Who...

*VVIIO... T/TE, other regular, supplemental faculty, TAs* 



## ... is teaching what to whom...

Student credit hours, organized class sections, online, undergrad/grad

### And at what cost...

Instructional, research, public service expense







## National Norm Reporting

## Institutional Carnegie Classification

Research (R1&R2), Doctorate/Professional (R3), Comprehensive (M1,M2,M3), Baccalaureate (B1,B2)

## Highest Degree Awarded

Doctorate, Master's, Bachelor's, Non-Degree

## **Proportion of Undergraduate Degrees**

0-24% Undergrad, 25-49% Undergrad, 50-74% Undergrad, 75-100% Undergrad







## Context for examining instructional expense: longitudinal findings

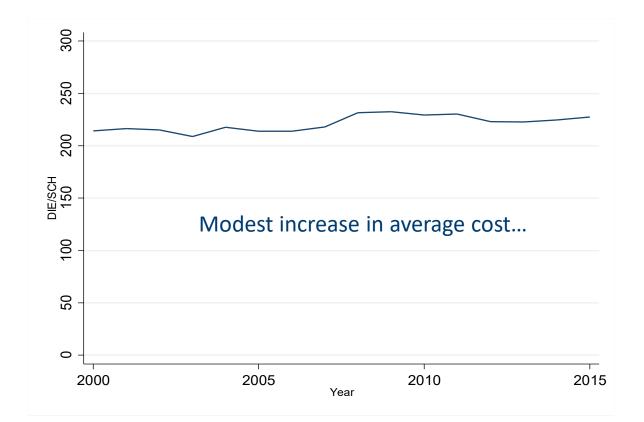
INITIATIVE

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Across all academic disciplines

Weighted average Direct Instructional Expenditures per Student Credit Hour

2000-2015



COLLEGE OF ARTS AND SCIENCES Public Policy Higher Education Consortia





#### 2012 – 2105 Average Cost Per Student Credit Hour (2015 dollars)

#### Average instructional cost

By field, per credit hour	
Electrical Engineering	\$434
Nursing	\$375
Mechanical Engineering	\$372
Education	\$291
Physics	\$281
Computer/Info Sciences	\$274
Fine/Studio Arts	\$273
Biz Admin/Mgmt/Operations	\$263
Accounting	\$261
Chemistry	\$248
Biology	\$221
Economics	\$218
Poli Sci/Government	\$215
English	\$199
History	\$186
Comm/Media Studies	\$185
Philosophy	\$181
Psychology	\$176
Sociology	\$172
Mathematics	\$163

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Source: The National Bureau of Economic Research





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## **Online Credit Hour Metrics**

- Fall Data and Annual Data
  - % online UG SCH
  - % online Grad SCH
  - % online Total SCH
  - Online SCH/FTE
  - Online SCH/FTE excl. TAs



#### If Providing Instruction Online, then Percent online instructional delivery 2015

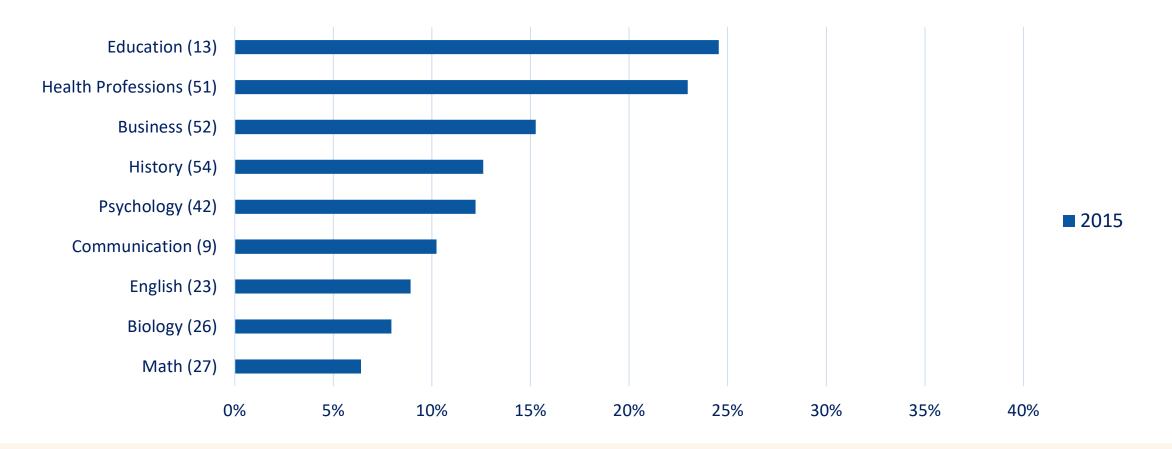
	Undergrad Proportion SCH online	Graduate Proportion SCH Online	Total Proportion SCH Online
Engineering (14)	4%	12%	6%
Math (27)	6%	7%	6%
Physical Sciences (40)	8%	4%	7%
Biology (26)	7%	8%	8%
Agriculture (01)	8%	13%	9%
English (23)	9%	10%	9%
Communication (9)	10%	17%	10%
Psychology (42)	12%	7%	12%
History (54)	12%	10%	13%
Computer and Info Sciences (11)	14%	21%	15%
Social Sciences (45)	15%	12%	15%
Business (52)	14%	25%	15%
Health Professions (51)	22%	32%	23%
Education (13)	15%	37%	25%

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## Percent of annual online SCH in 2015

Representative Academic Disciplines Reporting Non-Zero On-line SCH

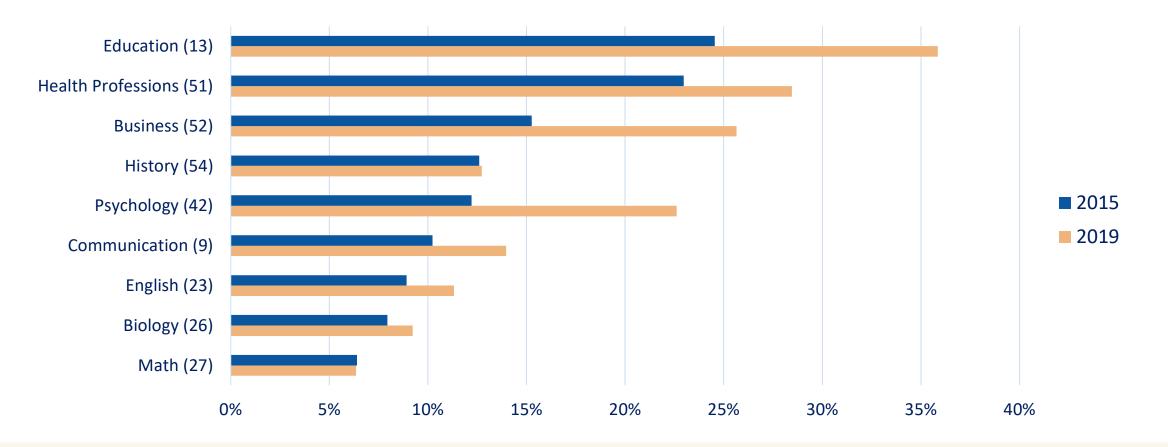


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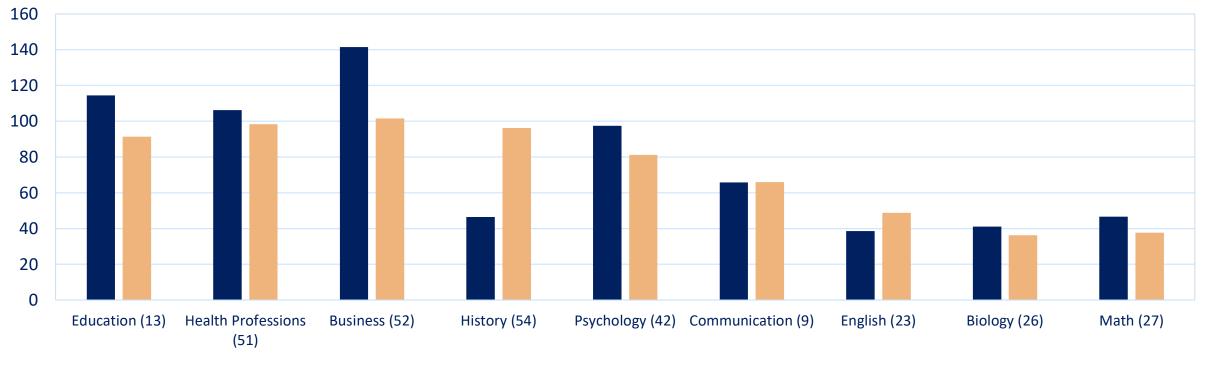
## Growth in online instruction 2015-2019

Representative Academic Disciplines Reporting Non-Zero On-line SCH



#### Variability Across Academic Disciplines and Carnegie Classes 2019

Online SCH / FTE Faculty by Carnegie Type



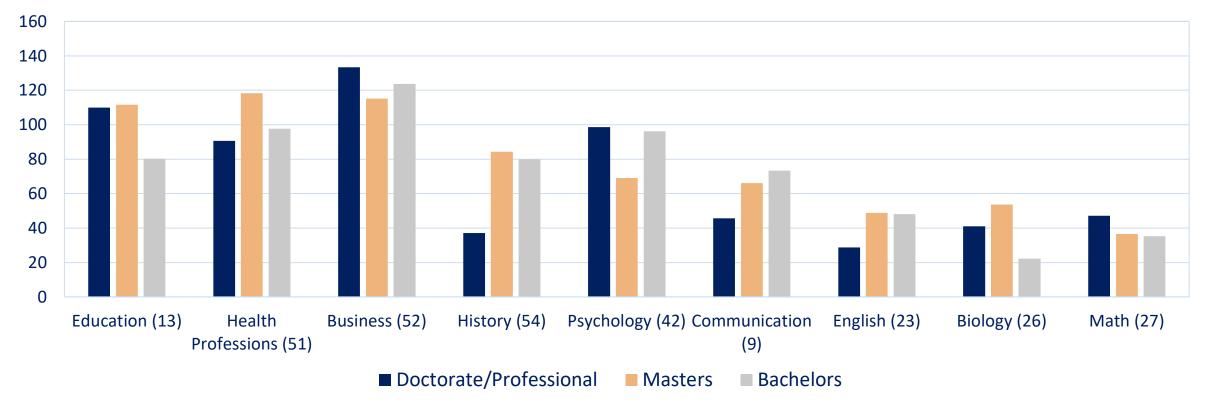
■ R1/R2 ■ Masters



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#### Variability Across Academic Disciplines by Highest Degree Awarded 2019

Online SCH / FTE Faculty by Highest Degree



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#### Variability Across Academic Disciplines by % Undergraduate Degrees Awarded 2019

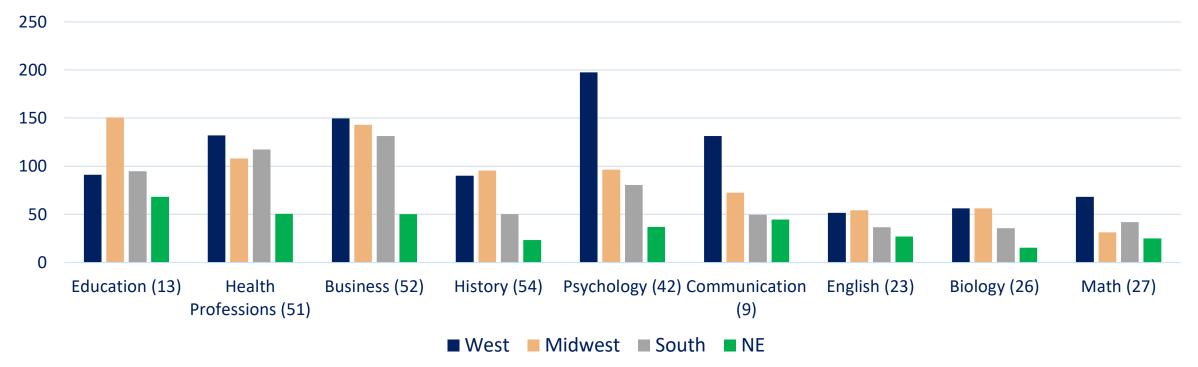
250 200 150 100 50 0 Education (13) Health Business (52) History (54) Psychology (42) Communication Biology (26) Math (27) English (23) Professions (51) (9) ■ 0-<25% 25-<50% **50-<75**% **75-100%** 

Online SCH / FTE Faculty by % Undergraduate Degrees



## Regional variability in 2019

Regional Variability in Online SCH / FTE Faculty





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#### 2015 to 2019 Growth in Average Cost per SCH

Academic Discipline	2015 \$/SCH	2019 \$/SCH	Change in \$/SCH
Business (52)	\$265	\$276	\$11
Education (13)	\$350	\$348	-\$3
Health Professions (51)	\$334	\$356	\$22
Psychology (42)	\$198	\$229	\$31
Communication (9)	\$218	\$245	\$27
Math (27)	\$168	\$192	\$24
History (54)	\$205	\$248	\$43
Biology (26)	\$297	\$302	\$4
English (23)	\$213	\$245	\$32

*Note: excludes any program where DIE/SCH > \$1000.* 



#### Cost to Proportion Online Correlations

Academic Discipline	2015 \$/SCH	2019 \$/SCH	Growth in \$/SCH	Growth in % online SCH
Business (52)	\$265	\$276	\$11	10%
Education (13)	\$350	\$348	-\$3	11%
Health Professions (51)	\$334	\$356	\$22	5%
Psychology (42)	\$198	\$229	\$31	10%
Communication (9)	\$218	\$245	\$27	4%
Math (27)	\$168	\$192	\$24	0%
History (54)	\$205	\$248	\$43	0%
Biology (26)	\$297	\$302	\$4	1%
English (23)	\$213	\$245	\$32	2%

Note: excludes any program where DIE/SCH > \$1000.



#### Cost to Proportion Online Correlations

Academic Discipline	2015 \$/SCH	2019 \$/SCH	Growth in \$/SCH	Growth in % online SCH	Correlation with Proportion Online SCH
Business (52)	\$265	\$276	\$11	10%	<i>r</i> =156, <i>p</i> = .003, n=357
Education (13)	\$350	\$348	-\$3	11%	x
Health Professions (51)	\$334	\$356	\$22	5%	<i>r</i> =279, <i>p</i> < .001, n=240
Psychology (42)	\$198	\$229	\$31	10%	<i>r</i> =258, <i>p</i> = .005, n=116
Communication (9)	\$218	\$245	\$27	4%	x
Math (27)	\$168	\$192	\$24	0%	x
History (54)	\$205	\$248	\$43	0%	<i>r</i> =322, <i>p</i> = .004, n=78
Biology (26)	\$297	\$302	\$4	1%	x
English (23)	\$213	\$245	\$32	2%	x

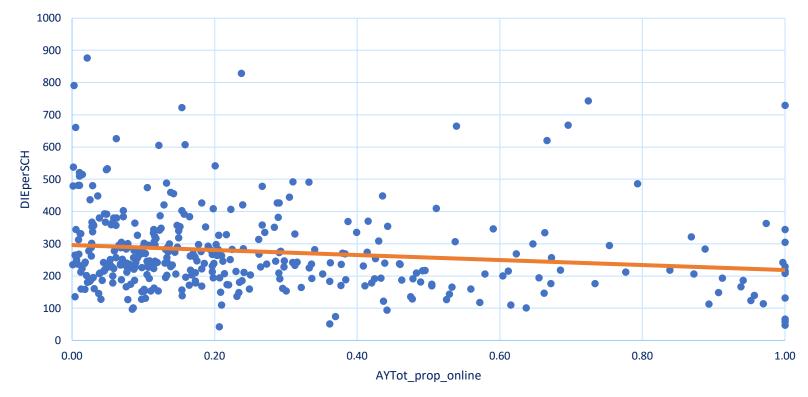
Note: excludes any program where DIE/SCH > \$1000.



HEC

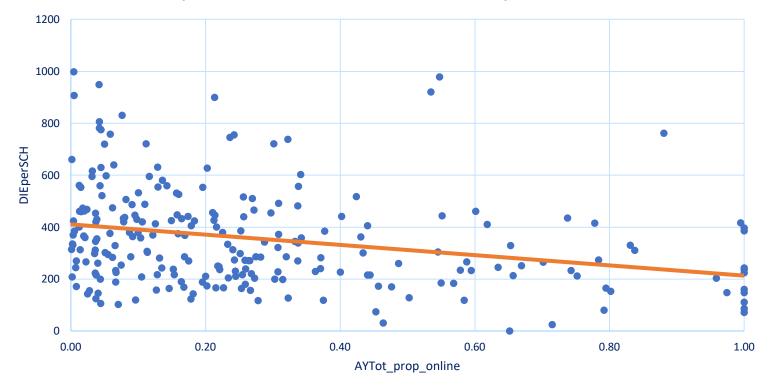
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#### Business (52) - Scatterplot of DIE/SCH by Proportion of Online SCH for the year (2019)



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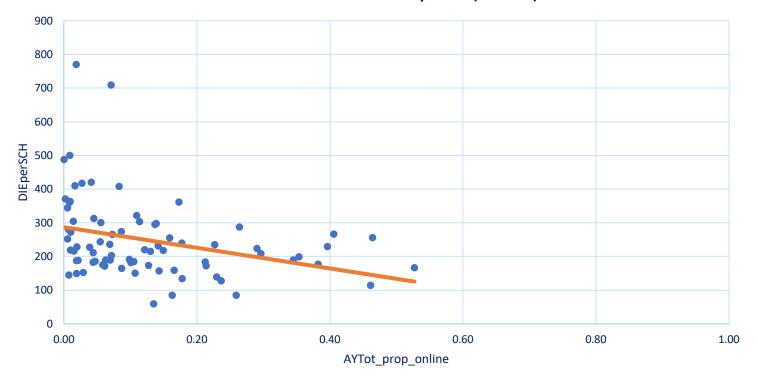
#### Health Professions (51) - Scatterplot of DIE/SCH by Proportion of Online SCH for the year (2019)



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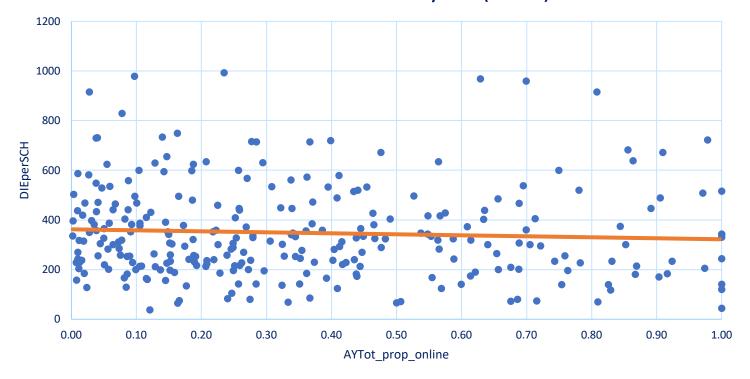


#### History (54) - Scatterplot of DIE/SCH by Proportion of Online SCH for the year (2019)





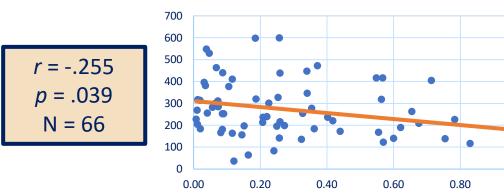
#### Education (13) – Scatterplot of DIE/SCH by Proportion of Online SCH for the year (2019)



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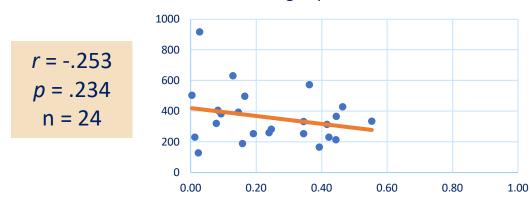
#### Education Scatterplots by Degree Group

1.00



Deg Grp 75-100% UG

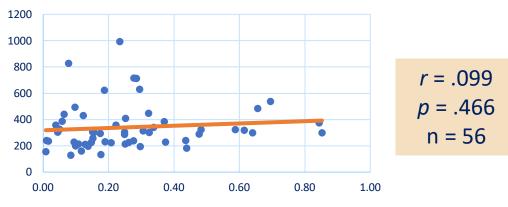
Deg Grp 25-<50% UG



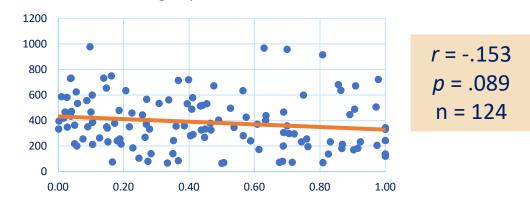
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Deg Grp 50-<75% UG



Deg Grp 0-<25% UG



## Conclusions

- Discipline level variation in online student credit hours
- As percent of online courses increases, cost of instruction trends downward
- Many variables involved in the cost equation that aren't covered here
- Planning for future changes after COVID-19 will require discipline level comparisons



## Limitations

- Analysis limited to departments where online SCH reported; potential for missing data
- Adjust 2015 benchmark cost data for inflation
- Correlation does not imply causality
- Many variables influence cost of instruction



## Next Steps

- Expand analysis to larger subset of academic disciplines
- Develop multilevel model to account for differentiated faculty types and course levels
- 2020 cost study cycle as benchmark for pre-Covid 19 realities
  - What will be the lasting effects of our "New Normal"?



## Thank you for attending!





### **Questions?**

## An Introduction to THE COST STUDY

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